

Visitation Policy/ Procedure/Plan

Policy:

It is the policy of Fulton Commons Care Center (FCCC) to improve the quality of life during the COVID-19 pandemic, while mitigating the risk of resurgence by allowing outside visitation, indoor visitation and recreational activities according to NYS DOH guidance effective March 29, 2021.

Requirements prior to facility permitting visitation:

- FCCC will continue to facilitate communication between residents and family members et. al. through virtual visits and visitation when necessary based on end of life or other medically necessary issues.
- FCCC will continue to separate residents into cohorts of positive, negative and unknown as well as separate staffing teams to deal with COVID-19 positive residents and non-positive residents when necessary.
- Limited visitation as outlined will begin at least 14 days after the last COVID-19 staff member or resident has tested positive on a unit. Visitation will continue to be permitted on unaffected units.
- FCCC will continue to post signage regarding the use of face mask and hand hygiene as well as floor markings to cue social distancing.
- FCCC has already facilitated baseline COVID-19 testing of all residents and will continue to test all consenting residents weekly or as directed by the Department of Health.
- Residents exhibiting any symptoms consistent with COVID-19 will be isolated and tested immediately regardless of weekly testing.
- All FCCC employees will be tested per the Department of Health's guidelines. Employees testing positive will be immediately notified and removed from the schedule.
- All residents, employees and all persons entering FCCC will adhere to the written screening protocols as per the facility policy. Resident screening includes but is not limited to daily symptom checks, vital signs including pulse oximetry. Employees are screened as they arrive for work each shift and all other persons as they enter the facility.
- This formal visitation plan (below) will be broadcast via mail, blast call and posted on the Fulton Commons Care Center Facebook page to provide visitors with a clear understanding of the visitation guidelines. Same will be notified if a positive case develops and visitation is paused.
- FCCC acknowledges - and loved ones are hereby notified - that NYS DOH reserves the right to revoke visitation or modify guidelines at any time.

Visitation: anticipated start date is Monday, March 29th, 2021

- A maximum of two (2) visitors per visit will be strictly enforced. Children under the age of 2 will not be counted.
- All visitors must wear a facemask or other face covering during visitation. FCCC will make available PPE to ensure adequate face coverings for both visitors and residents, if medically tolerated. FCCC will provide alcohol-based hand sanitizer to residents and visitors and will ask them to demonstrate appropriate use.
- All visitors must be appropriately screened for signs and symptoms of COVID-19 prior to visitation. Visitation will be denied to any visitor that refuses screening or exhibits any COVID-19 signs/symptoms.

- Screening will include temperature checks and questionnaire completion and review (see attached). Visitors are asked to arrive at the facility 15 minutes prior to their scheduled visits to allow for said screenings. Screenings will be archived for DOH access when requested. Rapid COVID-19 testing is strongly encouraged and is available at the facility.
- Visitation will take place Monday – Friday outside, in front of the facility and on the patios between the hours of 10:00am - 11:30am and 2:00pm – 3:30pm. Umbrellas have been purchased to keep the residents comfortable and social distancing fencing and markings will be utilized and must always be strictly adhered to. If a resident has been fully vaccinated for greater than 2 weeks, the resident may choose to touch their visitors - masks must be worn. Visitors must limit interaction to only the resident they are visiting and not visit multiple residents at a time and must always socially distance from staff members and other visitors. Visitors are asked to bring their own chairs and/or water for hydration.
- A rotating schedule, by unit will be utilized with a maximum of 20 residents outside at one time. COVID positive residents, residents presenting with signs and symptoms of COVID and residents under 14-day quarantine will not be eligible for visits. The schedule will be communicated by blast call with as much advance notice as possible and weather permitting.
- Indoor visitation may be permitted due to resident health concerns and/or extreme weather conditions but must be approved by Administration. No visitation in semi-private resident rooms or other care areas will be permitted without prior approval.
- If visitation occurs indoors, same will be in the non-kosher room, unit lounges and the recreation room.
- Staff members will be assigned to assist with transitioning of residents, monitoring of visitation as well as cleaning and disinfecting area after each visit using EPA-approved disinfectant.
- Visitors that fail to comply with all visitation requirements will be prohibited from further visitation for the duration of the pandemic, per NYS DOH requirements.

Activities and Consultation:

- Specialty practitioners like Dental and Podiatry may continue. Strict adherence to infection control guidelines will continue to be required.
- All non-emergent medical trips outside the facility remain prohibited until further notice.
- Communal dining and activities are permitted with social distancing strictly adhered to. Entertainers/volunteers may now be utilized with a negative swab/test.
- Small group activities may continue on each unit provided residents are socially distanced from each other, and appropriate facial coverings and hand sanitizer is in use. Residents will no longer be confined to their own rooms if they have been fully vaccinated and wear a mask outside their room. Unit-to-Unit visiting remains prohibited.
- Hairdressing services will resume on a unit-by-unit basis on March 31, 2021 with one resident being serviced at a time and all infection control protocols followed by resident and hairdresser.